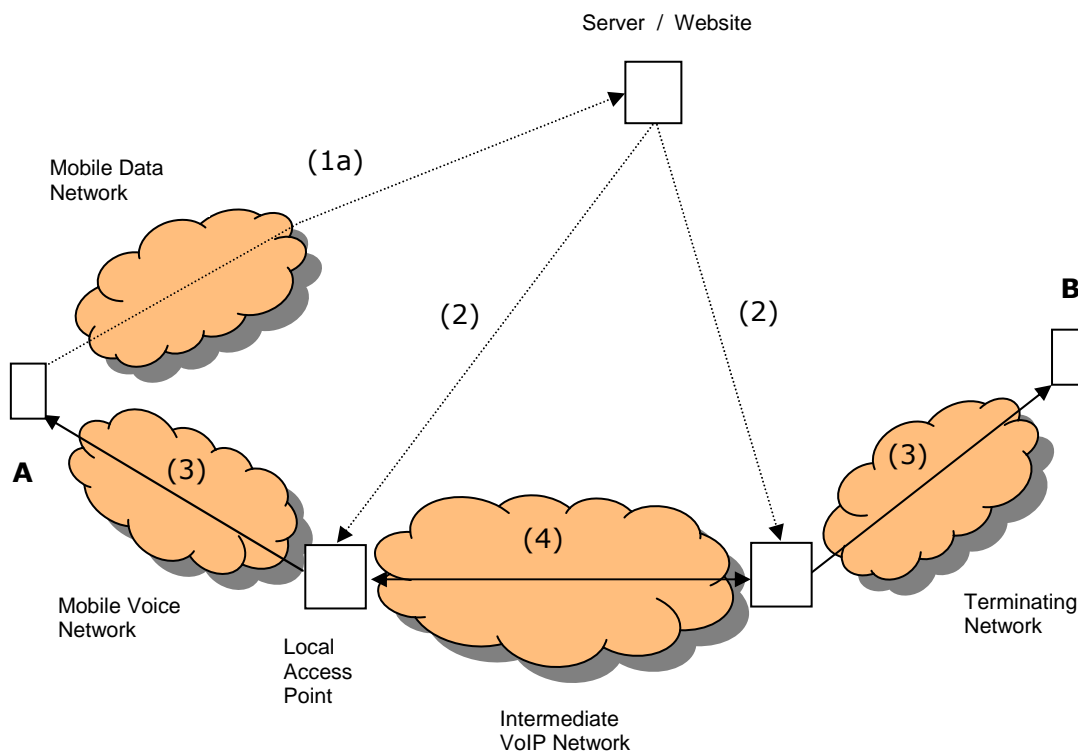


## Tutorial: Call-Back System – Web or SMS Activated



(1a) There is no application on user A's mobile. Instead the user logs on to the service website with the mobile's standard web browser, and enters or selects the called number.

(1b) Not illustrated. An application or the user sends an SMS to the server giving the called number. The SMS message contains only the number called usually in the standard international format. The service provides the user with the mobile number of the server.

(2) The server locates access points local to caller (A) and to the called party (B) and signals the access points to make local calls to A and B respectively.

(3) A and B each receive an incoming call from the closest local access point.

(4) At the same time the local access points are connected over a suitable low cost connection, usually VoIP, so A and B can talk to one another.

Call-back is perhaps a misnomer. However, in that the calling party gets an incoming call there is a parallel with conventional call-back. The term "remotely activated call set-up is also used to describe the process.

JAJAH refer to their service accessed via web browser as "web activated telephony".